

Pokini

Pokini E11C



Manual

English

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1. Get to know your Pokini E11C

1.1. Content of package

Carefully unpack your packaging and remove the items listed below. If any of the items are missing or damaged, please contact your retailer immediately:



1x Pokini Rugged Notebook E11C



1x AC-Adapter und ein Netzkabel



1x Stylus

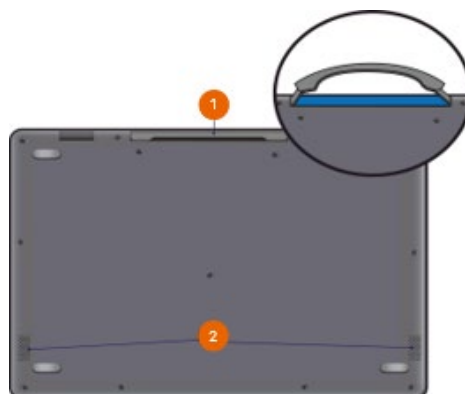
1. Perspectives

Front



1. **Tiltable camera:** The tiltable camera gives you options for video calling, video recording, and photo taking.
2. **Microphones:** The microphones give you audio recording and voice input capabilities.
3. **Touchscreen:** The main screen of your Pokini E11C allows you to operate it using 10-finger touch gestures as well as input with the included digitizer stylus.
4. **Power button:** Press this button to turn your Pokini E11C on or off.
5. **Status indicator:** The status indicator shows the current power status of your Pokini E11C.
6. **Stylus holder:** The stylus holder allows you to attach the included stylus.
7. **Touchpad:** The touchpad allows precise operation of your device using gesture control.

Bottom side



1. **Carrying handle:** The integrated rubber handle allows you to carry your Pokini E11C comfortably and safely.
2. **Audio playback:** The sound system includes two 1.1W stereo speakers for high-quality playback of music, notification sounds and other audio.

Right side



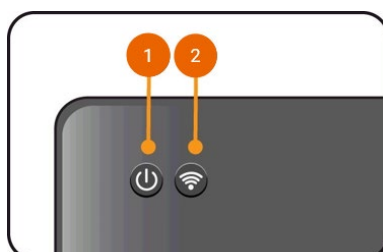
1. **Rubberized cover:** Lift and flip to access the I/O interface.
2. **Kensington-Lock:** The Kensington Lock allows you to securely lock your notebook.
3. **USB 3.2 Gen1 Type-A:** This port is used to connect devices such as external storage media and printers. It enables data transfer speeds of up to 5 Gbps.
4. **RJ45 port:** By plugging in the RJ45 cable, you can establish a wired network connection at speeds of up to 1 Gbps.

Left side



1. **Rubberized cover:** Lift and flip to access the I/O interface.
2. **USB 3.2 Gen1 Type-C:** This port allows connecting devices like external storage media and printers. In addition to transferring video and audio content via DisplayPort, it also supports Power Delivery. It achieves a data transfer rate of up to 5 Gbps.
3. **HDMI port:** This port allows connection to HDMI-enabled devices. It provides both video and audio output.
4. **microSD card slot:** This slot supports various microSD card types, including:
 - SD card (Secure Digital)
 - SDHC card (Secure Digital High Capacity)
 - SDXC card (Secure Digital eXtended Capacity)
5. **Combined audio connector for microphone/headphones:** This port allows you to connect external speakers or headsets via 3.5 mm jack plug.
6. **SIM card slot:** This slot allows inserting nano-SIM cards. The functionality requires a built-in LTE modem.

Screen back



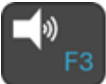

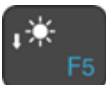









1. **System status LED:** This LED indicator shows the current system status.
2. **Wi-Fi status LED:** This LED indicator shows the current Wi-Fi connection status.

2.1. Funktion keys



The following function keys do not need to be combined with the Fn key to perform their function.

-  F1 Mute or enable sound output.
-  F2 Decreases the volume
-  F3 Increases the volume
-  F4 Changing the display output
-  F5 Decreases the display brightness
-  F6 Increases the display brightness
-  F7 MS Teams: Open calendar
-  F8 MS Teams: Hand lift
-  F9 Microphones on/off
-  F10 MS Teams: Disables Camera
-  F11 Answer call
-  F12 Reject / end call

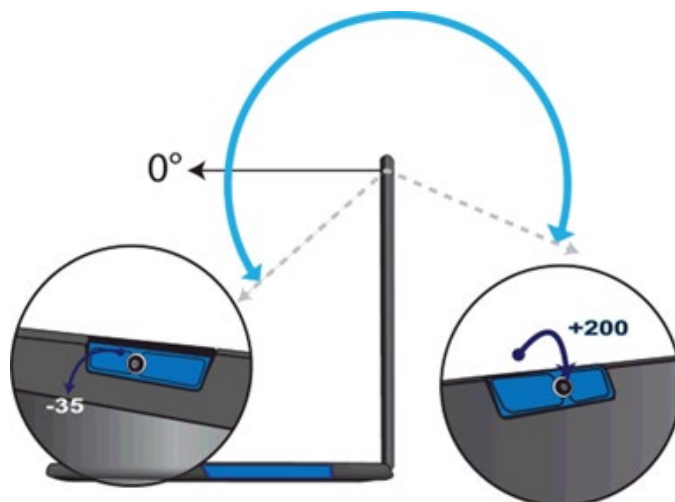
2.2. Folding the Pokini E11C



This notebook is equipped with a tilting 11.6-inch touchscreen display that offers versatile usage options. Opening the device in traditional notebook style gives you access to the keyboard and touchpad. Folding the keyboard behind the screen turns it into a tablet. Additionally, there is the option to set up the notebook's screen in stand mode, which is particularly suitable for watching videos and presentations.

2.3. The rotatable camera

Depending on the angle of the front-facing camera, you have the option to adjust the camera angle downward by 35 degrees. Alternatively, you can rotate it a full 200 degrees to use it like a rear-facing camera.



2.4. Stylus pen battery replacement



1. Twist off the end part of the stylus.



2. Insert the AAAA battery with the positive (+) contact side of the battery facing the writing tip. Dispose of the empty battery properly, for example at collection points at retailers or recycling centers.



3. Screw the end part of the stylus back in place.

3. Set up your Pokini E11C

3.1. Initial start-up of the Pokini E11C

Note:

The illustrations in this manual may differ from your actual device depending on the configuration of your device

Switching on the E11C

When you turn on the computer for the first time, connect the AC adapter and fully charge the battery.

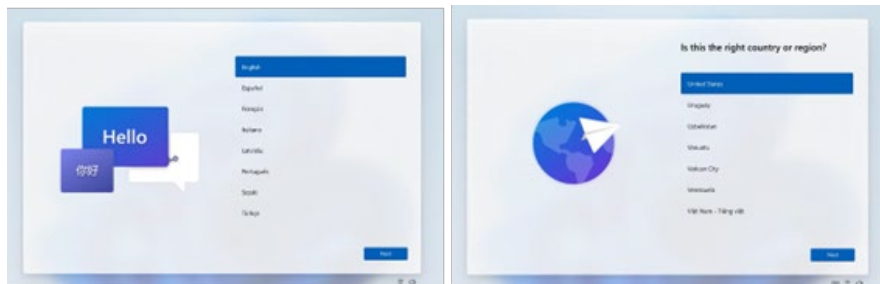
Press the Power button (usually 1 to 2 seconds) to turn on the device.



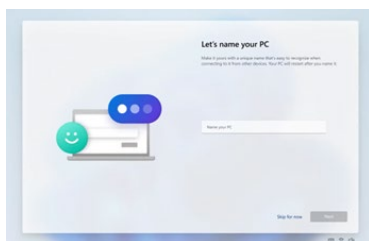
3.2 Windows 11 Setup

Note: Please note that the setup process for Windows 11 may vary from the images provided due to differences in versions and other factors.

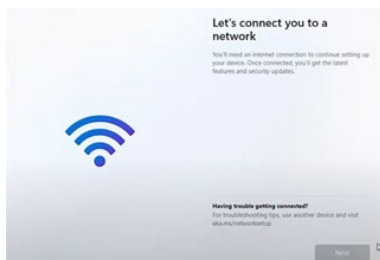
Select language and region: Select your preferred language, region and keyboard layout.



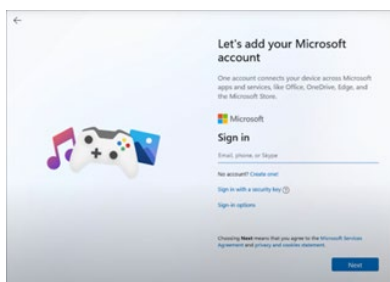
Rename PC: Assign a name to your PC, with which your PC can be identified in the network.



Connect to the Internet: Connect your computer to the Internet when prompted. This is important to download updates and link your Microsoft account.



Set up Microsoft account: If you already have a Microsoft account, you can log in with it. Otherwise, you can create a new account.



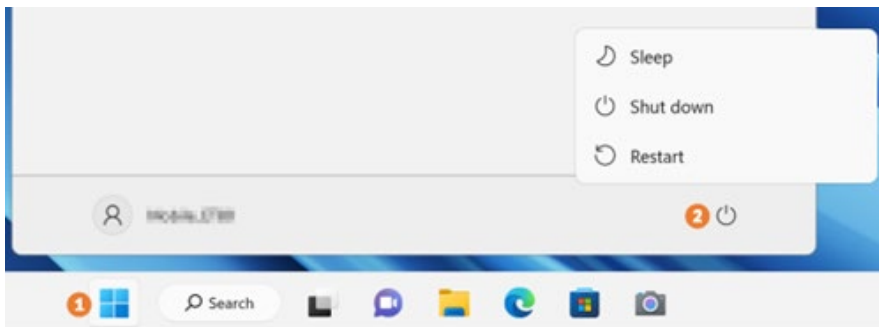
4. Basic use

4.1. Power off Pokni E11C

1. Click the Windows icon in the taskbar or on your keyboard to open the Start menu.



2. Click the Power icon at the bottom right of the Start menu.



3. In the menu that appears, select „Shut down“.

The notebook will now shut down. Please wait until the process is complete before closing.

Alternatively: You can also shut down the notebook by pressing the Windows key and the „X“ key simultaneously. You can then select „Shutdown“ in the menu that opens.

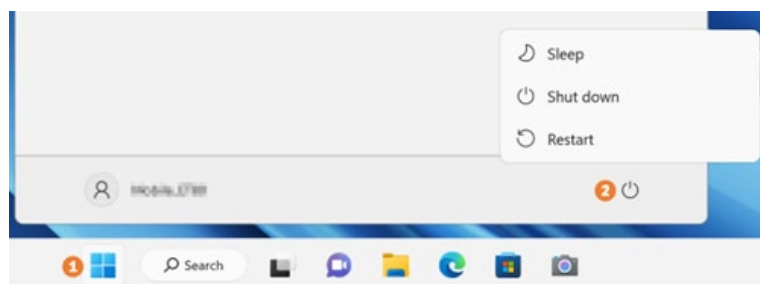
4.2. Activate hibernation mode

If you are away from your notebook for a short time, it is recommended to activate the hibernation mode to save energy.

You can do this in the following ways:

- Close the display
- Press the On/Off key once briefly.

Click the Windows icon in the taskbar or on your keyboard to open the Start menu. Click the Power icon at the bottom right of the Start menu. In the menu that appears, select „Sleep“. Click the Power icon at the bottom right of the Start menu. In the menu that appears, select „Sleep“.



4.3. Wake up your Pokini E11C

Just press the power button once briefly to wake up your notebook.

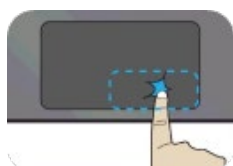


4.4. Basic Touchpad operation

The touchpad works like a conventional mouse. You can use it to move the cursor and perform left-click, right-click, and double-click actions. However, the actual actions available depend on the application.



Tap once on the touchpad surface or press once on the lower left corner of the touchpad to achieve the same effect as left-clicking with a mouse.



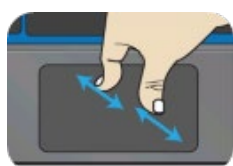
Press the lower right corner of the touchpad once to achieve the same effect as right-clicking with a mouse.



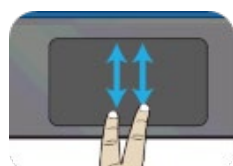
Press and hold the left corner. Then move your finger across the touchpad surface to drag (move) an item on the desktop.



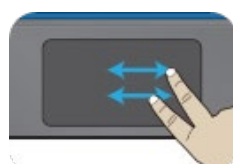
Tap once on the touchpad surface to achieve the same effect as right-clicking with a mouse.



Move two fingers together or apart on the screen. This allows you to zoom in or out in visual applications such as images and maps.



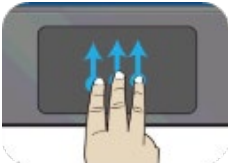
Move two fingers vertically across the touchpad to scroll vertically.



Move two fingers horizontally across the touchpad to scroll horizontally.



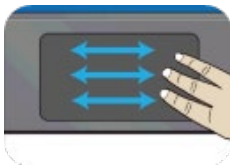
A three-finger click can open the Cortana app.



Press with three fingers and drag upwards to show already active windows on the desktop.



Press down with three fingers and drag to minimize all windows that are already active and display the desktop.



Press and drag to the right or left to switch between active windows.



Clicking with four fingers can open the action center.

4.5. Taskbar

At the bottom of the desktop is the taskbar, which offers a variety of essential functions for smooth use:

Start menu: Click the Start Menu icon to access your apps, documents, and settings. You can also use it to quickly search for programs.



Search box: The search box in the taskbar allows you to search applications, files and settings directly. Press the Windows key and start typing to get started right away.

App shortcuts area: In this area, you can store shortcuts to frequently used apps for quick access. Simply drag and drop to add or remove them.

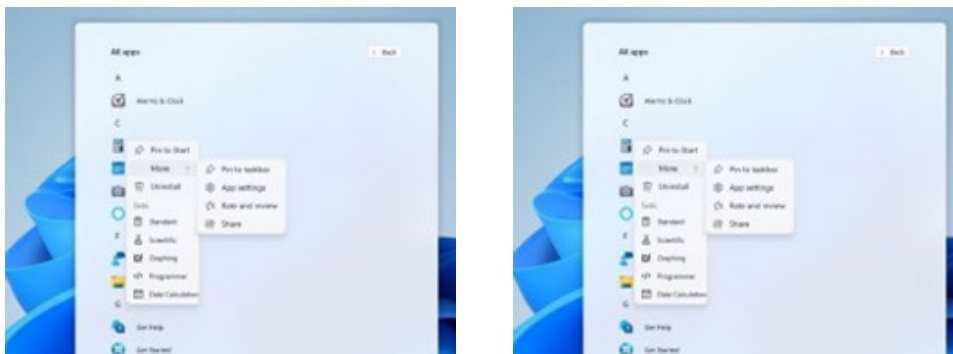


Notification area: The Notifications panel keeps you informed about system messages, updates, appointments, and more. Click the icon to view your notifications or use the quick action icon for frequently used settings.



5. Settings and connections

5.1. Pinning apps



1. Open the Start menu and select <All Apps>.
2. Right-click the app you want to add to your Start menu or Taskbar.
3. Left-click <pin to „Start“> or <more> and <pin to „Taskbar“>.

Unpinning apps



1. Right-click the app you want to remove from your Start menu or taskbar.
2. Click <Remove from Start> or <Remove from Taskbar> to remove it from your Start menu or Taskbar.

5.2. Connect to a Wi-Fi network

Enable Wi-Fi connection

1. Open the Settings menu and select <Network & Internet>.
2. Select <Wi-Fi> and enable the function as shown below.



3. Make sure that the airplane mode is turned off. To confirm that Airplane Mode is off, go to the desktop and check the notification area. If you see an airplane icon at the bottom right, please disable Airplane Mode first.

Connecting to a wireless network (wireless LAN)

After the wireless connection is enabled, the computer automatically searches for available wireless networks and displays them in the wireless LAN networks list. To connect to your desired wireless network, click the name of the network in the list and then click Connect.

Note: Some networks require a network security key or password to connect. If necessary, ask the network administrator or Internet service provider (ISP) for the required information.

5.3. Using the microSD card slot

You can use your microSD cards as removable media and conveniently exchange data with digital devices such as a digital camera, digital camcorders, MP3 players, etc.

To insert your microSD card:

1. Insert the microSD card into the card slot as shown in the image.
2. Follow the on-screen instruction and select the option to open and view files.
3. A Windows Explorer is launched and shows all folders and files on the microSD card. You can save, move and delete data as if you were working with a storage device.

To remove your microSD card:

1. Press the card and release it. The card will pop out.
2. Gently pull out the end of the card to remove it.

5.4. Connecting an external device

Connecting to the USB port:

Your notebook has USB ports that are compatible with USB devices. Once you plug a USB device into a USB port on your notebook, Windows automatically loads a driver for that device. Once the driver is loaded, you can reconnect and disconnect the same device without any additional steps.

Note: If Windows requires you to install the driver before connecting to your Pokini E11C, we recommend that you review the device manufacturer's documentation before connecting.

To disconnect a USB storage device, make sure to click the Safely Remove Hardware icon in the notification area of the taskbar to remove the device before disconnecting it

Note: If your USB device requires a power adapter, connect the device to a power source before connecting it to your Pokini E11C.

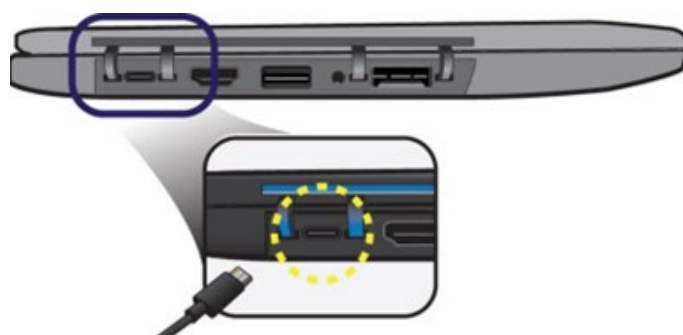
6. Battery

6.1. Charging the battery

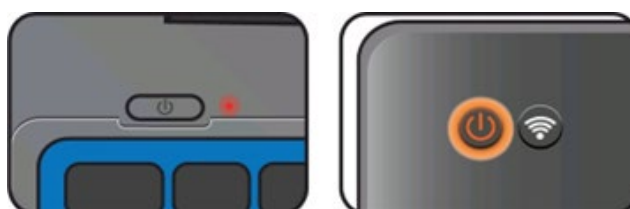
1. Plug the USB-C charging cable into the USB-C power adapter.



2. Connect the USB Type-C plug of the charging cable to the USB Type-C port located on the left side of your notebook.



3. The system status LEDs light up red to indicate that the battery is charging.



4. When the indicators turn blue, the battery is fully charged.



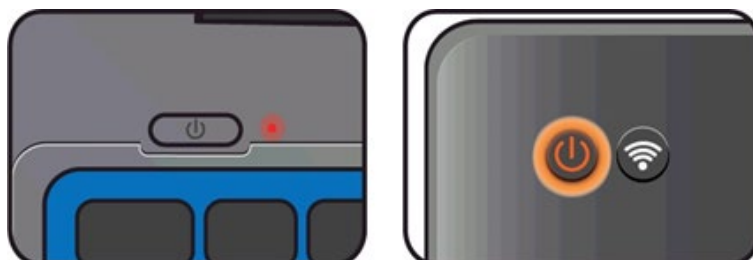
Note:

If the remaining capacity of your battery is 90% or more, connecting the adapter will not fully charge your battery.

6.1. Checking the battery status

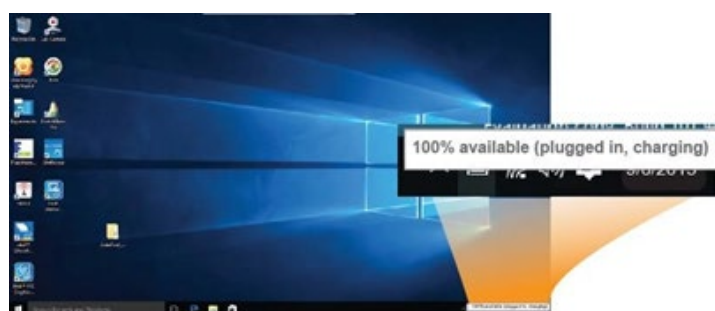
Status LEDs

When the power and system indicators flash red, this indicates that the battery has a low charge level. You should charge the battery immediately



Windows Taskbar

In the desktop, move the cursor to the battery icon in the taskbar. A pop-up dialog appears and shows you the remaining battery level in percent, as shown below.



The battery icon indicates the status of your battery, which is described as follows:



The battery is fully charged



The battery starts to discharge.



The battery is about to be completely discharged. We strongly recommend that you stop using your notebook and charge it immediately.



The battery is charging.

A battery is a wearing part, therefore, with prolonged use, the capacity and life may decrease. If the battery life decreases to less than half of its original time, we recommend purchasing a new battery. If you do not use the battery for a long time, it is recommended to store it at 30-40% of its capacity after charging. This will help to extend the life of the battery.

7. Windows help and troubleshooting

7.1. Problemlösung

This section describes common problems, recommended solutions, and ways to recover your notebook after a crash.

Note: Please note that the problems and solutions listed here are intended only as a guide. They are not definitive methods of resolution. For certain problems, you may need assistance from your vendor or service provider.

Note: If you notice a problem, immediately interrupt all operations, as further steps could result in data loss or damage. Record what activities the system is currently performing and what actions you performed before the problem occurred. Provide your service provider with detailed information to enable prompt problem resolution.

For almost any problem that occurs, please follow these steps:

1. Restart your system.
2. Check your Wi-Fi connection.
3. Reset your Wi-Fi connection.
4. Connect your system to the power supply with the included power adapter and charge it for at least one hour.

7.2. Problems with the display

When the device is switched on, no image appears on the display

If after a few seconds of waiting the screen does not display anything, make sure that:

- The power adapter is connected to the device. As well as the power cable is connected to a working power outlet.
- If all the above plugs are connected correctly, have your device serviced or repaired.

My screen suddenly goes black while the notebook is running.

Your system is in hibernation mode. Perform one of the following actions to resume from sleep mode:

- Press any key on the keyboard for 2 to 3 seconds.
- Press the power button.
- Press the Windows key if a keyboard is connected.

The screen is black

Perform the following steps:

- Charge your system and press the F7 function key to make the screen brighter.
- Press the power button to resume from sleep mode.
- If the problem persists, follow the solution in the next problem.

Faulty artifacts or characters are output.

- Are the operating system and programs installed correctly?
- If they are installed and configured correctly, have the notebook serviced.

7.3. Problems with Sleep Mode

The critical low battery error message is displayed and the notebook turns off

- The battery power is getting low.
- Connect the power adapter to the notebook.

The notebook immediately goes into sleep mode after being turned on.

- Make sure that the battery is charged.
- The operating temperature might be too high. Change to a cooler environment and try to wake up the notebook from sleep mode.

The notebook does not return from sleep mode and does not work.

- If your notebook is in sleep mode, connect the power adapter to the notebook and then press the button or the power button.
- When your notebook is off, connect the power adapter to the notebook and then press the Power button to resume operation.

7.4. Problems with the sound

No sound is heard from the internal speaker, even when the volume is set.

Make sure that:

- The mute function is turned off.
- The combined audio jack is not used.
- The speakers are selected as the playback device.

7.5. Other problems

Your Pokini E11C is not responding.

- To turn off your device, press the Power button for 6 seconds or longer.
- If your device still does not respond, remove the power adapter.
- Your device could lock up if it is in sleep mode, during a communication operation.
- Disable the sleep timer when you are working on the network.

The connected external device does not work.

- Do not connect or disconnect external device cables other than USB while the notebook power is on. Otherwise, you could damage your notebook.
- When using an external device with high power consumption, such as an external USB CD drive, use an external device power adapter. Otherwise, the device may not be recognized.

7.6. Inflated lithium-ion battery

The Pokini E11C is equipped with a lithium-ion battery, which is common for most other mobile devices. External influences or potential defects in the battery can cause it to inflate.

Note: A swollen lithium-ion battery can be dangerous and should be handled with extreme care. Please follow these instructions carefully to avoid injury or damage.

Safety is our top priority: In the event of detecting swelling or unusual deformations in the battery of your Pokini E11C, it is strongly recommended to cease using the device. Turn off the device, disconnect it from the power source, and refrain from any manipulation of the battery.

Avoiding pressure and shocks: An inflated battery is unstable and can be damaged by pressure or shocks. Prevent any external impact that could affect the battery.

Exclusion of heat sources: Keep the device and the inflated battery away from heat sources. Elevated temperatures could worsen the situation and increase the risk of fire or explosion.

No attempt to open the battery: It is strictly prohibited for safety reasons to open the inflated battery. This poses the risk of chemical reactions, fire hazards, or potential injuries. Repairs or maintenance should only be carried out by qualified personnel.

Disposal: An inflated battery must never be disposed of in household waste. It is advisable to contact local authorities or appropriate collection points to dispose of the battery in accordance with applicable hazardous waste guidelines.

Seeking professional assistance: We strongly recommend seeking professional help in cases of an inflated battery to ensure safe disposal or replacement. Contact the manufacturer or authorized service centers for further instructions.

Minimizing damage: If the inflated battery leaks fluids or is damaged, avoid any contact with the skin or eyes. Thoroughly wash hands after touching such substances and seek medical assistance if necessary.

Preventive measures: To reduce the risk of an inflated battery, avoid extreme temperatures and excessive stress that could affect the battery.

Continuous monitoring: Regularly monitor the condition of your batteries. If there are signs of deformation, overheating, abnormal behaviour, or unusually short battery life, we recommend consulting the manufacturer or an authorized service partner.

8. Technische Daten des Pokini E11C

Size	11,6" (29,64 cm)
Resolution	1.920 x 1.080 px
Type	IPS-Panel, kapazitiv, 10 Finger Multitouch
Brightness	
Special features	360° Neigbares Display
OS	Windows® 11 Pro 64-bit
Processor	Intel® N100 (4x bis zu 3,40 GHz, Intel® UHD Graphics, 6M Cache)
RAM	bis zu 8 GB SO-DIMM DDR4 3.200 MT/s
Hard disk	bis zu 512 GB M.2 2280 Key M Type SSD (SATA/PCIe co-layout))
Camera	Frontseite: 2,0 Megapixel Rückseite: 5,0 Megapixel
Wi-Fi	WLAN IEEE 802.11 ax, 4G LTE, GPS (u-blox), Bluetooth 4.2
Sensors	· Accelerometer (G-Sensor), eCompass, Gyrometer (Kreisaelsensor), Light Sensor (Lichtsensor)
Battery	Lithium-Ionen Akku, ca. 5.500 , bis zu 4,5 h Laufzeit (Mobilemark 2018)
Interfaces	USB 3.2 Gen1 Type-C™ (PD, DP Alt-Mode), USB 3.2 Gen1 Type-A™, USB 2.0 Type-A™ HDMI, LAN (10/100/1000 MBit/s), Audio, Card Reader (microSD, SDHC & SDXC), Nano SIM-Karten Slot
Dimensions	305,8 x 225 x 22,8 mm
Weight	ca. 1.490 g
Warranty	2 Jahre Bring-In (Akku 1 Jahr), 5 Jahre Bring-In (optional), 5 Jahre Pokini Protect Service (optional)
Image stability	Verfügbar bis 2022
Enviroment	Betrieb: 0 °C bis 40 °C, Lagerung: -20 °C bis +60 °C, Luftfeuchtigkeit: 10 % bis 90 %
Protection class	IP52, MIL-STD 810G
Special functions	2 -in-1 Convertible, integrierter Tragegriff ,Integrierter Stifteinschub, rotierbare Kamera, sturzsicher aus bis zu 1,22 m Fallhöhe, Handschuhbedienung möglich

9. Receive help and contact EXTRA Computer

For any inquiries regarding sales, technical support or customer service at EXTRA Computer, comprehensive information is available. You can find them at:

<https://www.extracomputer.de/service/service-center/>

Your direct contact to the EXTRA support team

Mail: support@extracomputer.de

Phone: +49 7322 96 15 – 400

Your direct contact to the EXTRA service team

Mail: service@extracomputer.de

Phone: +49 7322 96 15 – 440



CE mark. It declares compliance with all applicable European Union (EU) directives.
For questions about the CE marking:

EXTRA Computer GmbH,

Brühlstraße 22,

89537 Giengen-Sachsenhausen

In the European Union, this symbol indicates that this product, including the battery, should not be disposed of with other household waste. It is your responsibility to take it to a designated collection point for the recycling of waste electrical and electronic equipment. For further information, please contact your local waste collection point or the place of purchase point of purchase of this product.



Support

You have any technical questions?

If you have problems or questions, please contact us by e-mail:

support@pokini.de

V1.2 / 09-2023

EXTRA Computer GmbH
Brühlstr. 12
89537 Giengen-Sachsenhausen
Deutschland / Germany

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